

## Frequently Asked Questions

### Vistoso Pointe Home Owners Association (VPHOA)

- 1) **Who do I contact if I have an emergency?** It depends on the emergency but basically call 911.
- 2) **Who do I call if I notice suspicious activity in the neighborhood?** Call 911
- 3) **If the gate is stuck open, what do I do?** Send an email to notify us at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com) or reset at the fuse/breaker box inside the gate on the right wall. Flip top two breakers off then on to reset.
- 4) **Who do I contact if I see something wrong, broken, or that needs attention?** Please email the VPHOA association at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com) and we will respond as soon as possible
- 5) **Where do I send my fees?** Vistoso Pointe HOA, PO Box 68282, Oro Valley, AZ 85737
- 6) **When are my fees due?** Every quarter due on or before Jan 1, April 1, July 1, Oct 1
- 7) **How much are my fees?** Lots 1-29 \$228 per quarter, Lots 30 - 32 \$57 per quarter
- 8) **If I want to paint my house, what do I do?** Submit an ARC form to the VPHOA for review. Download the form from the web site [www.vistosopointeHOA.org](http://www.vistosopointeHOA.org), fill it out, and email it to the association at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com). You can not start any construction until you have received written approval
- 9) **What if I want to change the landscaping in front of my residence?** Submit an ARC form to the VPHOA for review. Download the form from the VPHOA web site [www.vistosopointeHOA.org](http://www.vistosopointeHOA.org), fill it out, and email it to the VPHOA association at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com).
- 10) **What if I want to perform periodic maintenance on my residence like replace missing rock?** If there are no changes to the material, just replacement of existing material, No request form required.
- 11) **What if I want to erect a basketball court in my front yard?** These are not allowed by the CC&Rs of both the master community (Vistoso Community Association, VCA) of which we are a subset and VPHOA CC&Rs.
- 12) **What if I want to erect a shed in my back yard?** Submit an ARC form to the VPHOA for review. You can not start any construction until you have received written approval Download the form from the web site [www.vistosopointeHOA.org](http://www.vistosopointeHOA.org), fill it out, and email it to the association at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com).

- 13) **Who do I contact about trash pickup?** Waste Management 520-744-2600  
VPHOA has a contract with them and they offer us a substantial discount.
- 14) **I am having a party and I want the gate held open?** Email your request with dates and times to the VPHOA at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com).
- 15) **If I want to paint my residence the identical color, do I need to fill in an ARC form or ask the board?** NO
- 16) **If I make any changes at all to the front of my home (including adding decorative elements like artwork) do I need to fill out an ARC form?** YES.  
You cannot start any project until you have received written approval
- 17) **Can I attend a board meeting?** YES, please do. All residents/lot owners are welcome and encouraged to attend the periodic meetings of the board. Email notices are sent out about two weeks before meetings
- 18) **How can I get involved in the community?** The VPHOA board members are all volunteers and we are happy to have anyone work with us to make our community better. Just email us at [vistosopointe32@gmail.com](mailto:vistosopointe32@gmail.com) and we will get back to you. There are many opportunities to serve on a committee.